APL:UBITRPT1:CpuTotal CaiUxOs CPU Total is in Critical status #100-02-7885953

We have received an incident # 100-02-7885953 for APL:UBITRPT1:CpuTotal CaiUxOs CPU Total is in Critical status.

Now the CPU idle percentage is Zero and the load averages are 8.34, 8.21, 7.81 .

 Please find the below details.

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AIX ubitrpt1 3 5 00C54E7D4C00    10/13/10

System configuration: lcpu=4 ent=2.00 mode=Capped

00:54:21    %usr    %sys    %wio   %idle   physc   %entc

00:54:26      96       4       0       0    2.00   100.0

00:54:31      98       2       0       0    2.00   100.0

00:54:36      99       1       0       0    2.00   100.0

00:54:41      97       3       0       0    2.00    99.9

00:54:46      98       2       0       0    2.00   100.0

Average       98       2       0       0    2.00   100.0

Below are the  are the top processes taking more CPU

------------------------------------------------------------------------

USER       PID %CPU %MEM   SZ  RSS    TTY STAT    STIME  TIME COMMAND

ibi      69914 17.1  0.0 11628  168      - A      Oct 12 995:49 /opt/ibi/srv76/ho

ibi      57814 15.7  0.0 9744  364      - A    06:45:50 689:11 /opt/ibi/srv76/ho

ibi      68446  9.4  0.0 9196 9236      - A    20:02:05 112:31 /opt/ibi/srv76/ho

ibi      37888  9.1  0.0 15900 15940      - A    20:04:36 108:10 /opt/ibi/srv76/ho

ibi      68098  8.5  0.0 9608 9648      - A    21:30:05 72:04 /opt/ibi/srv76/ho

ibi      63468  2.0  0.0 12128 12168      - A    00:21:23  3:13 /opt/ibi/srv76/ho

ibi      31966  1.3  1.0 32264 32304      - A    00:44:51  0:51 /opt/ibi/srv76/ho

ibi      16758  1.1  1.0 22588 22628      - A    00:44:58  0:44 /opt/ibi/srv76/ho

ibi      57578  0.8  0.0 11040 11080      - A    00:58:21  0:05 /opt/ibi/srv76/ho

APL:AIXDEV1:Min\_15 CaiUxOs 15 Min Load is in Critical status incident No:100-02-7886360

        The below mentioned process is occupying more Cpu utilization in the server Aixdev1. Kindly check the below output and do the needful.

**USER        PID %CPU %MEM   SZ  RSS    TTY STAT    STIME  TIME COMMAND**

rcoratst  41364 14.5  0.0 54956 23676      - A    04:04:37  0:28 oracleTST289 (DE

rcoratst  33532 12.2  0.0 57624 26344      - A    04:05:31  0:17 oracleTST63 (DES

rcoratst 153756 11.5  1.0 99460 41620      - A    04:00:53  0:48 oracleTST29 (LOC

rcoratst 178478  3.6  0.0 12112 6412      - A    04:04:35  0:07 exp '/ as sysdba

APL:AIXPDB2:SwapTotal CaiUxOs Swap Total is in Critical status incident No:100-02-7880511

The below process “java” is owned by “rcoraprd”   is consuming high paging utilization on the server Aixpdb2. Kindly check the below output and do the needful.

Name            PID  CPU%  **PgSp Owner**

java          71422   0.2   **1040.9 rcoraprd**

RE: APL:AIXPDB2:SwapTotal CaiUxOs Swap Total is in Critical status incident No:100-02-7880511

            Still there is a high paging utilization found in the server Aixpdb2.  Kindly do the needful and revert

APL:EBITB2B7:CpuTotal CaiUxOs CPU Total is in Critical status #100-02-7890508

We received an incident # 100-02-7890508 for APL:EBITB2B7:CpuTotal CaiUxOs CPU Total is in Critical status.

The CPU idle percentage is **Zero** now and the load averages are 11.28, 10.58, 10.18. Please do the needful.

DSTX process is taking more CPU. Please look into this.

Please find the below details.

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SunOS ebitb2b7 5.9 Generic\_118558-28 sun4u    10/13/2010

18:21:50    %usr    %sys    %wio   %idle

18:21:55      95       5       0       0

18:22:00      94       6       0       0

18:22:05      95       5       0       0

18:22:10      95       5       0       0

18:22:15      97       3       0       0

Average       95       5       0       0

-bash-3.00$ top

load averages: 11.28, 10.58, 10.18                                                                                                                  18:21:26

135 processes: 131 sleeping, 1 running, 3 on cpu

CPU states:  0.0% idle, 95.4% user,  4.6% kernel,  0.0% iowait,  0.0% swap

Memory: 32G real, 24G free, 3687M swap in use, 30G swap free

   PID USERNAME LWP PRI NICE  SIZE   RES STATE    TIME    CPU COMMAND

 24828 dstx      42   0    0  890M  817M cpu/5  227.4H 83.22% launcher

 24860 dstx      41   0    0 1724M 1648M cpu/3  620:14  9.53% launcher

 11280 dstx      41  59    0  329M  242M run     97.6H  4.60% launcher

 11276 dstx      34  59    0  394M  320M sleep  251:07  0.38% launcher

  4073 root       1  29   10 2760K 2664K sleep   45:42  0.16% tadswlst

  9716 atech      1  59    0 3728K 2960K sleep   16:53  0.02% cai\_UxOs\_ProcCo

APL:WSTGDB2:LogAgentLogA2Req caiLogA2 AIX HARDWARE MONITORING - CRITICAL Event is in Critical status

We found there sysplanar error found in the server Wstgdb2.

----->We need to log a call to IBM.

APL:AIXQDB1:Min\_15 CaiUxOs 15 Min Load is in Critical status

aixqdb1:/ # uptime

04:06PM up 74 days, 11:08, 1 user, load average: 0.83, 1.57, 1.58

aixqdb1:/ # uptime

04:06PM up 74 days, 11:08, 1 user, load average: 0.83, 1.57, 1.58

aixqdb1:/ # sar 2 5

AIX aixqdb1 3 5 0024B7FA4C00 10/14/10

System configuration: lcpu=4 mode=Capped

16:07:02 %usr %sys %wio %idle

16:07:04 33 22 38 7

16:07:06 35 20 39 7

16:07:08 30 20 42 8

16:07:10 28 15 46 11

16:07:12 12 15 51 23

Average 26 18 44 11

aixqdb1:/ # date

Thu Oct 14 16:07:20 PDT 2010

aixqdb1:/ # uptime

04:07PM up 74 days, 11:08, 1 user, load average: 0.92, 1.54, 1.57

aixqdb1:/ #

APL:DENAIXS01:CPU.Total is in Critical status.

15/10/10 04:41:01 (GZLMVG):

Load and cpu usage looks normal on server denaixs01 now.

denaixs01:/ # sar 2 5

AIX denaixs01 3 5 00042D2F4C00 10/14/10

System configuration: lcpu=2 mode=Capped

16:54:12 %usr %sys %wio %idle

16:54:14 2 1 1 97

16:54:16 2 1 1 96

16:54:18 2 11 0 87

16:54:20 8 6 1 85

16:54:22 2 2 1 95

Average 2 4 1 92

denaixs01:/ # uptime

04:54PM up 9 days, 21:16, 0 users, load average: 0.25, 0.36, 0.47

denaixs01:/ # uptime

04:54PM up 9 days, 21:16, 0 users, load average: 0.25, 0.36, 0.47

denaixs01:/ # date

Thu Oct 14 16:55:00 mdt 2010

denaixs01:/ #